



15 Richardson Avenue, Wakefield, MA 01880 781-245-2203 | fax 781-245-7303 wakefieldpedi.com

## Natalie Cusato, LICSW Credit Card Agreement, No-Show and Cancelation Policy

We schedule our appointments so that each patient receives the right amount of time to be seen by Natalie Cusato, LICSW. That's why it is very important that you keep your scheduled appointment with us and arrive on time.

If your schedule changes and you cannot keep your appointment, please contact us so we may reschedule you, and accommodate those patients who are waiting for an appointment.

As a courtesy to our office as well as to those patients who are waiting to schedule with Natalie, please give us at least 24 hours' notice. If you do not cancel or reschedule your appointment with at least 24 hours' notice, we will charge a late cancellation fee to your account of \$50.00.

This "cancellation charge" is not reimbursable by your insurance company. You will be billed directly.

No-Shows (with no call) will assess a fee of \$100.

- I understand that I must cancel or reschedule any appointment at least 24 hours in advance in order to avoid a late cancellation fee of \$50.00 applied to the credit card on file.
- I understand the "No-show" policy for Natalie Cusato, LICSW and agree to provide a payment of \$100 for any no-show for a scheduled appointment which will be applied to the credit card on file.
- I give permission to Wakefield Pediatrics (Elena Gorlovsky MD PC) to charge my credit card upon failure to comply with the above policies.

We appreciate you for making every effort to communicate any issues you have in keeping your scheduled appointments and we will provide the same communication should we need to reschedule your appointment for any reason. We truly value you as our patient and look forward to continuing to serve you.

Print Patient Name:	
Patient/Parent/Guardian Signature: _	
Date:	